

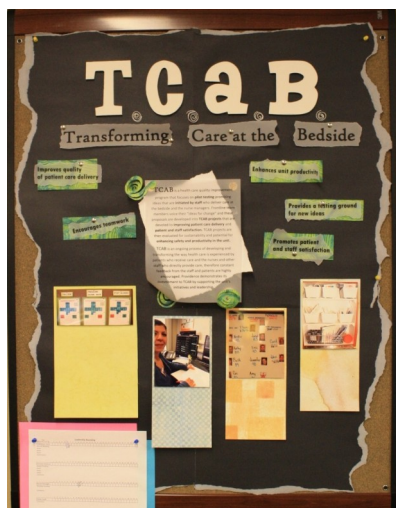
Keeping you informed about what's going on with Oregon TCAB!

After June kick-off, TCAB in Oregon is off and running!

On June 15-17, 2011, OAHHS hosted a kick-off training of Transforming Care at the Bedside (TCAB) for Oregon hospitals. Over 100 participants were in attendance, including hospital nursing leadership, direct care nursing staff, and TCAB faculty from around the nation. TCAB is a national program developed by the Robert Wood Johnson Foundation and The Institute for Healthcare Improvement (IHI) to engage frontline staff to improve quality and safety of patient care.

TCAB Unit Spotlight

Providence St. Vincent Medical Center (Portland, OR)



“At Providence St. Vincent Medical Center we have three teams well underway in their TCAB journey and two teams that started with the state-wide kick-off in June. Our first teams, from our neuro and cardiology units, recently showcased their work to members of the hospital executive team during scheduled leadership rounds. Our entire TCAB team assembled at the unit TCAB boards while team leaders talked about data they are tracking, projects that are underway, and how TCAB is beginning to change unit culture.

A common element of the public TCAB boards is the tracking and display of fall and pressure ulcer data using safety crosses. Every day the unit staff note whether a fall or pressure ulcer has occurred by coloring the square for that date—red for a fall or pressure ulcer, green if no incident. For example, a month with no falls would result in a cross that is completely green. The boards also include a place for leaders to initial that they have visited the unit. This helps all staff know that visits occur. Each unit's TCAB boards have common elements, such as performance data, but also have a unique style that reflects the interests, talents, and projects of the staff on that unit.” (Submitted by Katie McRae, PSVMC)

AF4Q Portal

Now live! Log on at: forces4quality.org

- Ring of Knowledge Posters

These poster presentations from the June kick-off event are now available in digital format on the portal for your reference! View under “Resources.”

- Elevator Speeches

Oregon TCAB elevator speeches will be posted on our portal to share with your colleagues. Be sure to submit your elevator speech to Diane Waldo at diane.waldo@oahhs.org.

Quick Tip: Just Do It!

Scheduling TCAB meetings to include everyone is tough, if not impossible at times. Here are two ways to avoid this problem:

- **Just go with what you've got.**

Even if you only have 2 or 3 people, it's better to start than wait. If you wait, people will get distracted with other priorities.

- **Go with your champions and let the results speak for themselves.**

Don't let skeptics delay your TCAB process; they will get involved once they see the impact!

Coming Up!

- **Thursday, July 28th**
Monthly TCAB Conference Call, 2-3:30 pm
866.699.3239 Code: 20406719
- **Wednesday, August 31st**
First set of data due! (Reflecting July's data)