



Keeping you informed about what's going on with Oregon TCAB!

News & Updates

Innovations Logs

This month, please submit your innovations log by uploading it through the AF4Q portal (the same way you submit your data). The log, along with your data, should be uploaded onto the portal by 5pm on Wednesday, August 31st, 2011. If you have questions about how to do this, please e-mail Lyndsey Shaver at lyndsey.shaver@oahhs.org.

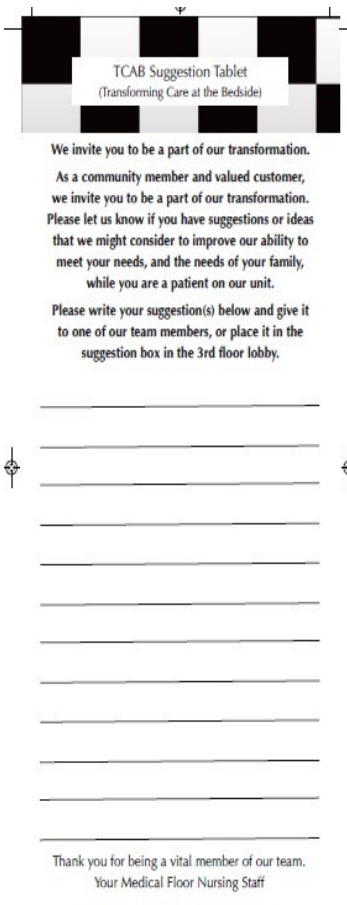
**Note: Feel free to use the new and improved innovations log template that was recently e-mailed to you!*

Quarterly Progress Reports

Next month you will be submitting your first quarterly progress report. This will be a written update regarding your team's overall progress, successes, challenges, and lessons learned. Progress reports will be discussed in detail on this month's TCAB conference call. In the meantime, check your TCAB binders and flash drives for information (which you received at the June kick-off); also review the "Resources" section of the online TCAB Portal.

Dates to Remember

- Thursday, August 25th**
Monthly TCAB Conference Call, 2-3:30 pm
866.699.3239 Code: 20406719
- Wednesday, August 31st**
- First set of data due! (Reflecting July data)
- Innovation logs due!



TCAB Unit Spotlight

Mercy Medical Center (Roseburg, OR)

To better serve YOU, our Medical Floor unit is participating in the Aligning Forces for Quality Transforming Care at the Bedside (TCAB) Initiative



GOALS of the TCAB project are to:

- Improve the quality and safety of patient care.
- Increase vitality, teamwork and satisfaction for nurses and staff.
- Involve patients and families in improving their hospital experience.
- Improve the efficiency and effectiveness of our patient care team.

As a community member and valued customer, we invite you to be a part of our transformation. Please let us know if you have suggestions or ideas that we might consider to improve our ability to meet your needs, and the needs of your family, while you are a patient on our unit.

Thank you,
Your Medical Floor Team

"After the June kick-off event, we decided to tackle 3 projects: 1) Revising the whiteboards in rooms to provide more consistent information to caregivers and increase patient communication and input, 2) Trialing a new computerized low census spreadsheet to facilitate equity of "call offs" during low volume periods, and 3) Developing Patient Flyers and Suggestion Tablets (shown in pictures above) for the patient rooms educating them on our transition, and asking for input as a member of our team. Along the way we also had some quick wins that involved "Name Alert" magnets for our lab files (to improve patient safety when we have similar name patients on the unit), and flower shelves for the patient rooms so the work space on the overbed and bedside tables could be freed up. These three projects are well underway, and we are in the process of conducting our first snorkel and deep dive to identify unit and staff priorities.

Anticipated upcoming projects are: working with the ER to identify a better process for change of shift admissions, working on a staffing and assignment plan to improve the safety and care of our confused patients, reorganizing our supplies and equipment to be more accessible to our staff, and focus on ideas to improve teamwork on the unit. Our biggest challenge thus far is finding time amidst our busy schedules and rotating priorities, and getting staff in our department (and other departments) on board. We are one of the larger units in our facility, and starting this initiative in the midst of summer vacations has been a project in itself. We are looking forward to seeing how far we can go in making a positive difference on our unit and in our facility."

(Submitted by Laurie Hays, Mercy Medical Center)