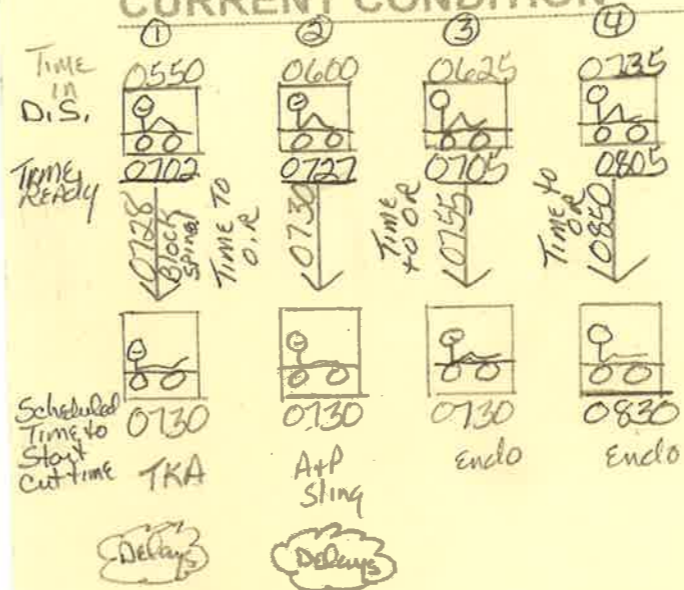


ISSUE

Pt. Delayed going to OR
 Waiting for nurse to obtain
 Paperwork

BACKGROUND time is spent
 Tracking down H&P, Results of
 tests, orders

CURRENT CONDITION



PROBLEM ANALYSIS The why's

Nurse spent 35 min. try to obtain H&P
 Printer malfunction → Housekeeping
 Waxed Floor & put printer back & door partially
 open. → went undetected → M.D. late
 Waiting for Anesthesia orders →
 Anesthesia late → time to look at chart →
 not reviewed ahead of time.

Multiple Meds ordered