

AB

IU Therapy Check in and schedule USM
April 2011 RR, JF, DN, LL, VH, JA, MR, PC

- 1. There are multiple personnel choosing account #'s with a high incident of incorrect occurrences
- 2. Numerous routes to schedule an IJ therapy visit.

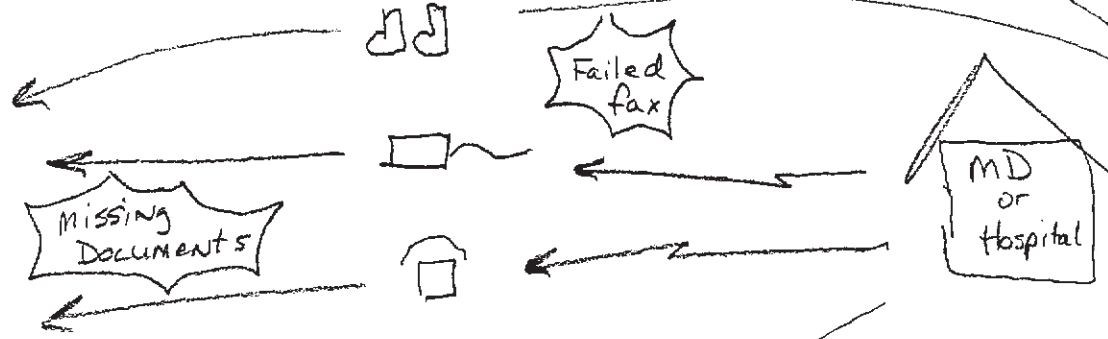


Transcription ← Email Sch.

Unit C "Sched"

- Schedule pt on paper
- Recieve & file orders
- Build chart
- Fax to other Depts
- Track missing orders
- Determine if new or Revisit
- Call pharmacy for meds

☆ Redundant faxing
☆ Wrong G# selection
☆ Recurring not sch. enough Appts



Jickie Nurse Manager

Coder

- Pull chart & schedule
- Enter pts into a worklist
- look for G# from stickers/BMV Tags
- Review notes in EMR
- Review OMAR for MEDS
- Review BAR for Charges
- Fix/change charges in BAR
- Corespond w/ Pharmacy
- Corespond w/ Vickie

☆ It wireless issues
☆ Electronic / Paper shuffle
☆ Auditing vs. Coding

Patient Care

- Vital signs
- Pt Care / Assosment
- BMV Doc.
- ACS charge
- Blue St. charge

☆ Missing Equip
☆ BMV Problems
☆ Too much Documentation

Pharmacy

- Review of schedule
- Order meds
- Dispense Meds
- Charge MEDS

☆ Wrong Acct charged to
☆ Pharmacy close validation errors.

Unit C Nursing Station

- Check in patient
- Verify paperwork
- Fax order for meds
- Assign pt a room
- Inform nurse pt is here

Admitting

- Determine if new or recurring from Schedule
- Scanning POC forms
- Assign G#

LAB

- Register Pt
- Perform draw

☆ May choose wrong G#
☆ Differing Knowledge levels of Admissions

Same Area

Call to fix G#

Waiting for nurse BB

BB Delivery of meds

Clarification of G#

maybe (next Day)

Pt Discharged or Coding concurrently

Email

